



Warranty

WARRANTY POLICY

Our warranty is 3 years for Zelos and Bia-IHP range. The installation must meet the standards for electric safety.

The warranty period starts from the date of purchase shown on the invoice or receipt.

The warranty applies in addition to any statutory rights.

WARRANTY CONDITIONS

****This product MUST be connected to a timer or to a thermostat****

Any request under the guarantee is subject to the terms and conditions set out below:

The warranty is only valid in the context of interior use.

The warranty covers defects arising during the manufacture of the equipment. It does not cover damage caused by third parties (damages during transportation or installation).

No warranty is offered for damages arising from misuse, abuse, accidents or natural disasters, or for damages resulting from other unusual circumstances under residential applications.

The warranty does not apply if the products are not installed according to the recommendations of CJ² INNOV.

Damage resulting from maintenance or improper cleaning, overloading, damage due to the influence of moisture are also excluded from coverage under this warranty.

The warranty is void if the products are installed despite visible defects.

Please note : Our commitment is limited to providing a new product. Installation costs and other expenses direct or indirect, incidental or secondary in connection with such work are not covered and CJ² Innov declines all accountability.

No agent, sales representative or distributor is allowed to modify this warranty.

FOR OUR INSTALLATION MANUAL : VISIT OUR WEBSITE AT www.cj2innov.com

Please fill information card "Warranty certificate" and return without delay by email at info@cj2innov.com or by phone at 819-960-3357 to get your warranty.